

AiM360 Customer Support : 1-866-88FLEXI FLEXIDAY

April 2 2021

Dear FlexiDay Customers.

As mentioned in our email to you earlier, FlexiVan's ChassisNow portal for booking FlexiDay chassis will transition this weekend to our new "AIM360" booking system - a more robust and integrated platform with a variety of technology-driven solutions to help you more effectively manage your supply chains.

After this Saturday, April 3rd, please begin using AIM360 to book daily chassis rentals with FlexiVan (access to the ChassisNow system will be available until midnight tonight CST, 4/2/2021). We're sure you'll find AIM360 easy to use, and are available to help you should you need any assistance booking chassis.

## Logging-In

- Beginning April 3rd (5 pm PST) Login Page please use the following AIM360 address to login: https://aimchassis.com/aimview/login.php
\*\*Don't forget to also refresh any ChassisNow bookmarks you may have to this new AIM360 address.

April 3rd, you'll also be able to find the AIM360 login page on FlexiVan.com under "Book a Chassis.

**Login Credentials** - We will be sending you this via separate email on April 3rd; once received, please login and reset your password.

After you've logged-in, there's nothing else you need to do to begin booking chassis in AIM360.

## Begin Booking Chassis

From the Main Menu in AIM360 - select "Booking" and then "Create Booking" to start reserving chassis. Each step should be straightforward, but this AIM360 User Guide also provides most of what you need to know to get started.

**Booking Confirmations** - these will be sent to you via email, just like before with ChassisNow.

- All payment processes remain the same. Please continue to use the link provided in the invoices we email you to make payments.

## ChassisNow Accounts

information - All existing account information and current booking activity you have with us in ChassisNow will be automatically transferred to AIM360

## What's New?

Features in AIM360 - include in-gate/out-gate activity, street turn requests/approvals, and equipment reporting capabilities. Keep an eye out for more information from us about AIM360 features soon.

We hope you'll find AIM360 helpful and easy to use when booking your FlexiDay chassis, and thank you for your patience as we transition from ChassisNow, Our Customer Support team can be reached at tel.# 1-866-883-5394 if you should need any assistance using AIM360.

Sincerely,

FlexiVan



