

**CHASSISNOW**
INTERMODAL CHASSIS**AIM360™**

March 26, 2021

Dear ChassisNow Customers:

We are pleased to announce that the **ChassisNow portal used for FlexiDay chassis bookings will soon transition to a new online platform called "AIM360."** This vastly improved booking portal offers a more robust and integrated platform with a variety of technology-driven solutions to help you more effectively manage your supply chains.

Starting April 3rd, please begin using AIM360 to book your FlexiDay daily chassis rentals instead of ChassisNow. We understand that the current marketplace is difficult and chassis inventories are low, but we want to bring this change to your attention in preparation to serve you better as equipment becomes available.

Here's what you can expect as you begin using AIM360 to book chassis:

- **What's New** - With AIM360 you'll find a variety of new helpful features such as in-gate/out-gate activity, street turn requests/approvals, and equipment reporting capabilities.
- **Logging-In** - You will soon be receiving an email from us with a link to AIM360 and login credentials. Please use this information to login and reset your password. Starting April 3rd, the AIM360 login page can also be found on the main menu of FlexiVan.com under "Book a Chassis."
- **Your ChassisNow Account** - All existing account information and current booking activity you have in ChassisNow with us will be automatically transferred to AIM360. After you've logged-in, there's nothing else you need to do to begin booking chassis in AIM360.
- **Booking Chassis on AIM360** - From the main menu, select "Booking" and then "Create Booking" to start reserving chassis. Each step should be straightforward, but we will soon also be providing you with our "AIM360 User Guide" to help you if needed. Note that all AIM360 **booking confirmations** will be sent to you via email, just as before with ChassisNow.
- **Payments** - All payment processes remain the same. Please continue to use the link provided in the invoices we email you to make your payments.

Thank you for your patience as we transition from ChassisNow to AIM360. We hope you'll find AIM360 easy and helpful when booking FlexiDay chassis. Please know we're available to assist you each step of the way and can be contacted at **tel.# 1-866-88FLEXI** if you have any questions.

Sincerely,

FlexiVan